



National Reading Challenge 2019 Terms and Conditions

1. Challenge Overview

- a. The National Library Board ("NLB") is organising the National Reading Challenge ("Challenge") to encourage Singaporeans to read more and form a reading habit.
- b. Participants in the Challenge will be entered for a Lucky Draw.

2. Duration of the Challenge

- a. The Challenge will have a 10-week qualifying period, from 1 July 2019 (Monday) to 8 September 2019 (Sunday) ("Qualifying Period").
- b. Library members can register for the Challenge from 21 June 2019 (Friday) and throughout the Qualifying Period.

3. Participation Eligibility

- a. Participants must
 - i. Have a library membership (individual) with NLB and a myLibrary User ID. Library members can create their myLibrary User ID at account.nlb.gov.sg.
 - ii. Be 18 years old and above at the point of registration.
- b. Employees of NLB and their immediate family members (including spouses, children, and parents) are not eligible to participate in the Challenge.
- c. To register for the Challenge, participants must sign in with their myLibrary User ID and accept the terms and conditions (available online or through the NLB Mobile app).

4. Allocation of Lucky Draw Chances

- a. Lucky draw chances are allocated based on the library items that a participant borrows during each week of the Qualifying Period. A week is defined as each period from 00:00h on a Monday to 23.59h on a Sunday.
- b. A participant will be allocated one lucky draw chance for each week where at least one physical book, physical magazine **or** physical audio-visual item is borrowed from NLB's Public Libraries in the week concerned.
- c. A participant will be allocated one lucky draw chance for each week where at least one eBook **or** eAudiobook is borrowed via one of these websites or apps in the week concerned:
 - (i) NLB Mobile app
 - (ii) catalogue.nlb.gov.sg
 - (iii) nlb.overdrive.com or Overdrive app (NLB Collection only)
 - (iv) libbyapp.com/library/nlb or Libby app by Overdrive (NLB Collection only).
- d. This means that a participant can obtain a maximum of 20 lucky draw chances during the 10-week Qualifying Period.
- e. Lucky draw chances are allocated to participants within 48 hours from the time of borrowing.
- f. As long as an eligible library member registers to be a participant at any time before the end of the Qualifying Period, the participant will be allocated lucky draw chances based on the participant's borrowing record during the entire Qualifying Period. For example, 10 lucky draw chances will be allocated to a participant who borrowed at least 1 physical library item every week during the 10-week Qualifying Period, even if he/she registers on the very last day on 8 September 2019.

5. Conduct of Lucky Draw

- a. There are a total of 28 lucky draw prizes to be won in the Challenge (see Annex A).
- b. NLB will hold the Lucky Draw at a date and time of NLB's choosing by 30 September 2019.
- c. The names of participants who have won lucky draw prizes ("Winners") will be published on NLB's website.
- d. Winners must adhere to the prize-claiming process outlined below:
 - i. Winners will be contacted by NLB through telephone/email/SMS based on the contact information that the participants have registered with NLB, to arrange

prize collection. Winners have to respond within three working days (i.e. weekdays) of being notified or be disqualified at the NLB's sole discretion.

- ii. All prizes have to be claimed within five working days from the date of the response stated above. NLB shall have the right at its sole discretion to disqualify Winners who do not claim their prizes within the five-day window. Unclaimed prizes may be donated to a charity at NLB's sole discretion.
 - iii. Prizes must be collected by Winners themselves (with proof of identity acceptable to NLB such as NRIC or Passport).
- e. If there are disqualifications, NLB may, in its sole discretion, pick another winner.

6. General

- a. NLB may at its sole discretion vary these terms and conditions, or discontinue the Challenge, or change any of the prizes at any time without any notice or liability to any party.
- b. Participants agree and consent to being contacted by NLB to obtain feedback about the Challenge or for publicity purposes.
- c. Winners agree to photography and filming of the receipt of their prizes and on any other separate occasion (if agreed by the participant and NLB) for publicity purposes. NLB shall have the perpetual right to use, exhibit, present, publish and archive such photographs or videos for any purposes without the payment of any fee.
- d. NLB's decisions at all stages of the Challenge, including the Lucky Draw, are final and binding on all participants. NLB shall not be obliged to entertain any queries from any participants.

List of Prizes for the Challenge

Prize Tier	Prize
Top Prize	<p>A pair of Singapore Airlines Economy class return tickets to Brisbane, Australia.</p> <p>Please note the following:</p> <ol style="list-style-type: none"> 1. The tickets are non-transferable, non-reroutable and cannot be exchanged for cash or frequent flyer miles. 2. The tickets are not valid for frequent flyer mileage accrual. 3. The tickets are not eligible for any upgrade to a higher cabin class, either by topping up of the fare difference via cash payment or via frequent flyer mileage redemption upgrade. 4. Airport taxes and relevant surcharges are not included. 5. The tickets are subject to other terms and conditions that may be set by Singapore Airlines at their sole discretion.
2 nd & 3 rd Prizes	Microsoft Surface Go (8GB RAM/128GB solid-state drive memory, WIFI), including Type Cover and Surface Pen.
Next 25 Prizes	\$200 worth of CapitaVouchers